



**D. J. ROBB FUNERAL HOME & CREMATION CENTRE**

**ESTABLISHED IN 1924**

**www.djrobb.on.ca**

**519-336-6042**

**102 N. Victoria St, Sarnia, ON, N7T 5W9**

**(Price List in Effect – March 15, 2024)**

**Funeral Establishment Operator-Class 1, License #FE-416**

**(We are a proud shareholder in Southwest Crematoriums Ltd)**

#### **OUR GUIDE TO OUR GENERAL PRICING – 1.8**

The prices set out in this schedule are subject to change at any time due to ongoing inflationary pressures. Our funeral directors will advise purchasers at the time arrangements are made, if any legal or other requirements mean additional supplies or services must, or should be purchased. Unless specified, prices shown do NOT include applicable HST



The following format and content of the price list has been stipulated by the Bereavement Authority of Ontario and is required to be posted by all bereavement licensees.



Person In charge of day to day operations:

James Robb: Managing Funeral Director–Class 1, License #FD-200748

BAO Consumer Information Guide: <https://thebao.ca/for-consumers/consumer-information-guide/>



Leo Toulouse - Funeral Director - Class 1  
FD #200927



Tom Wolfe – Funeral Director - Class 1  
FD #300970

**Business Office Hours: Monday to Friday: 8:30 – 4:30 pm.**

**Funeral Director availability: 24/7**

***The Same Family, Proudly Serving Our Community for 100 Years***

## WHY CHOOSE US

The staff at D.J. Robb Funeral Home & Cremation Centre takes great pride in caring for our families, and has made a commitment to provide you with a beautiful, lasting tribute to your loved one. Honoring your loved one is our top priority, and part of that is assisting you deal with grief during this difficult time. Everyone's needs are different, and for that reason, families can entrust their loved one's wishes to our staff. We have a wide range of resources to support you not only today, but in the weeks and months to come.

## OUR PLEDGE TO YOU

As we have been promising for 100 years now, we will do our utmost to provide every family who walks through our door with the highest quality of trusted service and value. Our funeral and cremation planners will help to create what your desires are and how you would like to share your loved one's story and memories to help each person's experience to be rewarding and healthful. We have proudly been providing cremation options to those we serve longer than anyone else.

**We Always Provide Special Considerations To:** Those who have served our community as first responders, Police, Fire and EMT, those who have served in our Armed Forces, to any family we have had the honor and privilege of serving in the past 100 years.

### We Are Proudly Affiliated with these Canadian Providers and Professional Associations:

- The Ontario Funeral Service Association - 466 Speers Road #201, Oakville, Ontario L6K 3W9
- The BAO, Bereavement Authority of Ontario - Toronto
- Guaranteed Funeral Deposits, 701 Evans Avenue, Suite 405, Toronto, ON
- Funeral Plans Canada, B7- 550 Parkside Drive, Waterloo, ON.
- Southwest Crematoriums, 760 Wright St., Strathroy, ON.
- Victoriaville & CO - 333, De la Jacques-Cartier, P.O. Box 520, Victoriaville (Quebec), G6P 6T3
- Northern Casket Company, Lindsay, Ontario

## FAMILY CARE SERVICES

The "Family Care" Program is a complimentary service we provide following the funeral. Its sole purpose is to help a family resolve some of the practical matters that can be most difficult after the loss of a loved one. We provide this service every family we serve. The list below will give you an idea of the ways we are prepared to help. Just give us a call when you are ready, because we know there will be many things on your mind. You need only plan on an hour or so

- |   |   |
|---|---|
| ✓ Canada Pension Plan & Old Age Security:<br>Application for lump-sum death benefit -<br>Application for income continuance.  | ✓ Credit Card Cancellations: Contacting<br>companies as needed plus some little -<br>known advice about card cancellations.   |
| ✓ Retirement and Pensions: Private, Provincial<br>or Federal application for survivor benefits.   | ✓ Bank Account Updates: Adding names (of<br>children or other survivors) - Confirming<br>bank procedures for closing the account -<br>Helpful information about joint accounts.                       |
| ✓ Insurances: Application for life insurance<br>benefits - Updating beneficiaries on existing<br>policies - Continuance of health insurance.                            | ✓ Survivors Funeral Plan: Practical options for<br>documenting your wishes - Consolidation of<br>vital information - Certainty that your loved<br>ones will not overspend or be without<br>resources. |
| ✓ Title Transfers: Compiling a list of items for<br>which transfers may be needed - Contacting<br>local government offices to determine<br>where transfers are handled. |   |

We know that much will be demanded following the death of a loved one. It is our sincere desire to help in ways that are meaningful and lasting. Count on the integrity and confidentiality of our "Family Care Director" as part of our commitment to you.

## Our Services

### All service offerings may include some or all of the following items:

Transfer from place of death to funeral home	Funeral Coach (Hearse)
Preliminary Preparation and Dressing of the deceased	General Duty and Service Vehicles, Clergy/Lead Vehicle
Embalming	Documentation including government forms, clergy information, cemetery or crematorium information, funeral directors proof of death certificates
Professional support and administrative staff assistance	Register book, memorial or prayer cards and acknowledgement stationary
Casket or Urn (as selected)	Casket or urn burial vault
Visitation	
Casket or urn present for service in the funeral home chapel or at a church	

## Service Options

**Traditional Services:** The traditional funeral service allows the survivors to express and satisfy their own emotional and psychological needs. While the funeral is about the person who has died, it is for the survivors. The funeral service helps family members and friends face the reality of the death. This is the first step toward overcoming grief. There are many ways to personalize a funeral service such as music, video tributes played at the service, displaying personal items, memory boards of pictures, floral arrangements, personal eulogies by family members, friends or minister and fraternal services are just a few of the many options available.

**Memorial and Celebration of Life Services:** Contrary to what most people believe, cremation does not limit a family's choices. Cremation allows the family to still have a funeral service with the casket present. Families may decide to have a memorial or celebration of life service which may or may not include having the urn present. Once cremation has taken place there are also many options for the family to consider with regards for your loved ones urn. They may include burial in a family plot, a niche in a cemetery columbarium, scattering or keeping the urn at home.

**Gathering of Family and Friends:** Some families may not feel the need for a formal funeral or memorial service with clergy present. Gatherings allow a family to be supported by their family and friends where they can remember the life lived by their loved one. Pictures, music and food can be arranged for as part of this offering.

**Graveside Services:** For families who wish only a simple and dignified service for a ground burial of the deceased (casket or urn) with an open or private service at the cemetery.

**Direct Burial or Cremation:** A minimal service provided for families who want no services and only an immediate disposition of the deceased either by burial or cremation.

### What is NOT included in the above minimum service costs

- Distance fees for use of our vehicles beyond 35 km
- Removal of a pacemaker required for cremation
- Taxes, Municipal Filing fees, Ontario Consumer Protection Fees
- Any disbursements that are agreed to be paid on your behalf to crematorium fee, coroner's fee, newspaper costs, etc.
- Body transfer, where more than one staff is required at coroner's office, a private residence, nursing homes, after hours, etc.
- The drafting, placing, editing of death notice
- Online death notice on our website where online condolences may be left or accessed.
- The shipping of cremated remains by Canada Post to other locations.

### Basic Required Services

#### \$1695

These service charges identified by (\*) or (\*\*) represent the necessary non-declinable services required to facilitate the disposition of a deceased person, whether by cremation or burial. This minimum service charge or parts of it are applicable to every family we serve and includes transferring the deceased from the place of death (or Coroner's Office, hospital, airport, etc.) to our holding room, where the deceased will be placed in a casket of your choosing and securely held until the necessary documentation is completed for burial or cremation, as applicable. Once the required documentation is ready (i.e. death has been registered and if applicable, the coroner's certificate for cremation has been obtained), the deceased is transferred in a service vehicle to the cemetery or crematorium at the earliest practicable opportunity or at a scheduled time, as applicable. Additional fees may apply for mileage beyond 35 km, pacemaker, radioactive implant removal, support staff, pallbearers (burial only).

#### Necessary Charges

- \$500 - Basic professional fee
- \$250 - Registration and Documentation
- \$350 - Transfer of remains - Basic
- \$220 - Facility for preparation and shelter
- \$150 - Minimum preparation of remains
- \$225 - General duty vehicle

### Descriptions and Costs - Staffing

#### \$500 - Basic Consultation \*

Arrangement conference with a licensed Funeral Director, including but not limited to expert advice on options to meet your needs.

#### \$250 - Registration and Documentation \*

Completing and filing of all documents necessary to carry out the services and supplies requested, including but not limited to, death registration, burial permit, coroner's certificate for cremation, documentation necessary to ship the body out of the country. As a part of this service, we provide you with 10 Funeral Director's Proofs of Death for estate purposes, but sometimes a provincial "Death Certificate" will be necessary and is available from the Office of the Registrar General.

#### \$150 – Basic preparation of remains *(requires Facility for preparation/embalming/shelter) \**

This service is a minimum requirement. The deceased is checked for the proper hospital identification bracelets or tags and for any personal effects, which will be returned to the authorized representative, unless otherwise instructed. The body is then placed into a non-porous mortuary pouch designed to contain the remains before being placed into the selected casket or container.

#### \$220 - Facility for preparation/embalming/shelter \*

A secure and private room used to prepare, embalm, and/or shelter the body until the time of burial, cremation, or alternative disposition. This charge applies whenever the body is in our facility. Remains held in our facility beyond a period of 48 hours, a daily body shelter fee of \$75 will apply.

#### \$700 - Co-ordination of rites and ceremonies *(added charged for arrangements with ceremonies and visiting) \*\**

Co-ordination of all activities, rites and ceremonies including services and supplies provided by the funeral home, as well as those provided by third party suppliers such as flowers and death notices, arrangement of audio visual, live streaming technology, website obituary, posting obituary and other social media.

#### \$225 - Alternative preparation of remains *(requires Facility for preparation/embalming/shelter)*

This service includes those described in "Basic preparation of remains" described above, plus bathing, dressing, the setting of facial features, basic hairstyling and cosmetics for identification or viewing without embalming.

**\$350 - Standard embalming** *(requires Facility for preparation/embalming/shelter)*

Embalming is the process of replacing blood and bodily fluids with chemical preservatives. It is a process of sanitation, restoration and temporary preservation. Embalming is not legally required, but may be recommended to preserve the body between the time of death and the visitation or disposition of the deceased. Our professional funeral directors will make a recommendation based on the condition of the body and expected service needs.

This charge is in addition to Basic preparation of remains fee

Basic Preparation of Remains

**\$500 - Complex cases:** such as autopsied, accidental or undiscovered remains

**\$330 - Staff services for visitation**

Staff to co-ordinate and oversee up to 2½ hours for each period of visitation prior to a funeral or memorial service. This charge covers the time from the beginning of visitation up to the start of the ceremony. It includes setting up of floral arrangements, pictures, memorabilia, casket/urn), cleaning and sanitizing, answering phones, greeting and directing visitors, supervision of parking and processing donations.

**\$400 - Staff services for ceremony**

Staff services of a licensed funeral director and assistants to co-ordinate and oversee ceremony at our premises or off premise such as a church, hall, cemetery or other facility.

**\$325 - Staff for reception**

The fee for our staff required for the initial set up of the necessary equipment, assistance during the reception, receiving and arranging food, the final tear down of all equipment and clean-up

**Descriptions and Costs - Facilities**

**\$330 - Facility for visitation** *(requires staff for visitation)*

This is for the use of our designated facilities for each 2½ hour period of visitation held prior services. This charge is from the beginning of visitation up to the start of the ceremony, even if the ceremony is in the same room or off site location.

**\$450 – Facility for ceremony or off-site setup:** *(requires staff services for ceremony)*

Designated facilities at our Funeral Home used for the ceremony or memorial service. This fee is also applied for off-site setups of any equipment that may be required; church trucks, flower stands, lectern, vigil lamps, etc.

**\$325 - Facility for reception** *(Requires staff for reception)*

We can accommodate up to 75 people for a period of time of 3 hours. A family is welcome to bring their own food or we can arrange for catering.

**Descriptions and Costs - Transportation Needs**

Motor vehicle charges are for the use of the funeral home vehicles on a single occasion, such as use of our Utility/Service vehicle from the funeral home to a church not exceeding 35 kilometers or a Hearse/Coach to a cemetery not exceeding 35 kilometers from the our funeral home or other location. All vehicles used for trips in excess of 35 kilometers are subject to mileage charge of \$2.50 per kilometer

**\$350 – Initial transfer of remains (35 km) - Basic: \***

A professionally trained member of our staff using a properly equipped unmarked vehicle to transport the deceased into our care from a hospital or institutional setting that will allow the use of one attendant during regular hours of 8:30 am to 4:30 pm Monday to Saturday.

- \$125 - After hour transportation fee (between 4:30 pm - 8:30 am)

**\$450 – Initial transfer of remains (35 km) – 2 attendants \***

A minimum of 2 attendants are required for transfers made from: Institutions that require 2 attendants, private residences or heavier weight issues during regular hours of 8:30 am to 4:30 pm Monday to Saturday

- \$125 - After hour transportation fee (between 4:30 pm - 8:30 am)

**\$225 - General duty vehicle \***

This vehicle may include any or all of the following uses: floral delivery, death registration, securing certificates locally, transporting clergy, general use, etc. and transporting remains from one place to another, for example the hospital to our premises, or from our premises to the cemetery or crematorium for distances not exceeding 35 km

**\$285 – Subsequent transfers of remains (within 35 km)**

To be charged each time for transfers of the casketed remains from our location to other locations such as; a church in advance of services, cemetery or crematory for final disposition, transfers to out of town funeral homes, cemeteries, airports, etc.

**\$160 - Clergy, Director, Lead vehicle *(Requires staff services for ceremony)***

This vehicle is used for administrative errands, safely leading a funeral processions, provide transport for the funeral director and clergy to the location of service at a church, gathering location, cemetery or crematory to the place of final disposition.

**\$425 - Funeral Coach**

Use of this specialized vehicle includes the transportation of the casket from the funeral home to the cemetery/crematorium or to church or other place of service

**Distance charge (beyond 35 km)**

A distance fee is charged for transfers of deceased human remains beyond 35 km that charged at a rate of \$2.50 per kilometer back to our location

**Descriptions and Costs - Other Services and Supply****\$300 - Support staff**

Additional staff is needed to assist with transfers of the necessary equipment and the casketed remains to off-site funeral locations such as churches, halls or cemeteries, pallbearer assistance in advance of family arriving for services, assistance with heavier lifts, etc.

**\$125 - Storage of cremated remains**

This fee is charged when cremated remains are left in the care of the funeral home in excess of 30 days, to a maximum of 1 year. This fee is charged on a monthly basis.

**\$250 - Family concierge**

A basic assistance for families supervising off-site services themselves. A concierge can; deliver, set up flowers and urn, properly process donations left at the service location for up to 2 hours.

**\$95 – Professional Hairdressing**

Basic hairstyling is included with our embalming fee but if needed, we can arrange for a professional hairdresser for styling, colour, cuts, etc.

**\$300 - Weekend/Holiday Surcharge**

An additional charge will be applied in the event any services (visitations or funerals) are held on a weekend or statutory holiday. This fee will be charged on a per day basis. Weekend/holiday services present a variety of challenges for our staff. This surcharge assists with the additional overtime costs associated with these services.

**\$225 - Delay of Interment**

A charge to cover costs of re-scheduling or the holding staff and vehicles to accommodate a reception held after the services before the final interment can be held

**\$300 - Advance Booking Fee**

Required any time our facilities are booked for services that are to be delayed and scheduled a later date beyond 30 days.

**\$300 - Scattering of cremated remains**

We will scatter cremated remains in accordance with Ontario and municipal laws and by-laws on land or sea. Fees for scattering from a plane or boat will be in addition to this charge and will be discussed upon request.

**\$300 - Staff for witnessing**

We can co-ordinate and attend along with the family that wishes to witness the interment at a cemetery or to witness the cremation at the crematorium when there are no formal services to be held.

**\$175 - Shipping and handling of cremated remains**

If remains are being shipped domestically to another location, we will arrange for transport, all necessary paperwork, shipping and handling fees.

**\$330 - Facility for specialized needs**

The use of a private room and staff to assist and oversee traditional cedar baths, ritual washing and dressing by family and as well for a private gathering of immediate family only to view and identify the deceased (10 people maximum) for a period of 30 minutes. This does not include a ceremony or public visitation and is available on weekdays between 9:00 am – 2:30 pm only

**\$100 - Surgical removal of pacemakers or other implants**

This procedure is mandatory prior to cremating a body that has a pacemaker or other implant and must be carried out by a licensed funeral director and includes disposal of the device. If a person was undergoing brachytherapy using radioactive seed implant treatments before death, cremation may not be possible

**\$250 - Video/Live streaming services**

It is hard for many people to travel a longer distance to attend a funeral. With Live Streaming out of town friends or family can watch the services as they happen at home.

**\$25 each - Archived Proof of Death Certificates**

The search of older records and verification of who would be entitled to receive a certificate and the reason for a Funeral Directors Proof of Death Certificate, for deaths that occurred prior to the year 2015.

**\$75 - Division of cremated remains**

This filling fee is charged when an urn or jewelry is purchased from an outside supplier. We assume no responsibility for any damages that may occur

**\$350 - Refundable Deposit for Cremated Remains**

When human remains are to be cremated, a refundable deposit will be required. If the cremated remains are not claimed within one year of the cremation, the deposit may be used to inter the cremated remains in common ground. If the cremated remains are claimed before they are interred, the deposit will be refunded

## Minimum Requirements

**For burial:** The least expensive wood casket is suitable and is required by most cemeteries' by-laws for interment, in the interest of the health and safety of the workers involved in the interment process. A metal casket may also be used for burial. A growing number of cemeteries in Ontario offer "green" burials, which may consist of interment of a body without a casket. Since there is no legal definition for a "green" burial, it varies from one cemetery to another. For more information, please speak with one of our funeral directors, or visit [www.greenburialcanada.ca](http://www.greenburialcanada.ca).

**For cremation:** A body must be presented to the crematorium in a rigid, leak-proof casket that is made of a combustible material, such as wood or cardboard with a wooden base. Caskets containing non-flammable, hazardous material or chlorinated or fiber-reinforced plastic, other than incidental metal, cannot be used for cremation. We offer a selection of inexpensive caskets below that are suitable for cremation.

**For cemetery:** You do not have to purchase a vault, unless the Medical Officer of Health has made the use of vaults and grave liners mandatory in the entire cemetery. A cemetery operator may designate a specific area in the cemetery where vaults or grave liners are required; however, the operator must have another area where vaults or grave liners are not required, so that consumers have a choice. A vault or grave liner may be recommended when there are environmental conditions such as poor drainage, or for practical or aesthetic reasons.

### ADULT CASKET SELECTIONS: (Victoriaville & Co/Northern Caskets)

Sizes – external measurements (Length x Width x Height) Standard Adult Size – range from 76" x 22¾" x 13" to 83½" x 28½" x 23½" Applicable taxes will be added to the prices indicated

1. \$5,495 - Northern 868 Maxwell: A Solid Cherry Hand Rubbed Satin Finish and Toasted Velvet Interior
2. \$4,695 - Northern 651 Brunswick: Solid Ontario Oak, Rubbed Satin Finish, Rose Tan Crepe Interior
3. \$4,295 - Northern 659 Woodpark: Solid Ontario Oak, Walnut Shading, Rose Tan Crepe Interior
4. \$4,195 - Northern N207 Dayton: 18 Gauge Steel, Ebony Finish, Crepe Interior (Not Suitable for Cremation)
5. \$3,995 - Northern 500 Rosehall: Solid Ontario Oak, Octagon Body, Hand Rubbed Gloss Finish, Pink Crepe
6. \$3,795 - Northern 520 Vista: Solid Ontario Oak, Triple Varnish Finish, Rose Tan Crepe Interior
7. \$3,595 - Victoriaville 85 Balmoral: Solid Poplar/Veneer, Satin Finish, Tan Crepe Interior
8. \$3,595 - Northern 517 Simcoe: Solid Oak/Veneer, Triple Gloss Varnish Finish, Tan Crepe Interior
9. \$3,295 - Northern 33 Carlton: Solid Ash/Veneer, High Gloss Finish, Rose Tan Crepe Interior
10. \$2,995 - Victoriaville 5470 Newington: Solid Poplar, Fairmont Polish Finish, Tan crepe Interior
11. \$2,595 - Northern 228 Carter: Solid Ash/Veneer, Satin Finish, Rose Tan Crepe Interior
12. \$2,395 - Northern 444 Glentay: Solid Ash/Veneer, Amber Finish, Rose Tan Crepe Interior
13. \$2,250 - Northern Aldergrove: Solid Poplar, Amber Stain Finish, Rose Tan Crepe Interior
14. \$1,795 - Northern 250 Apella: Solid Poplar, Amber Satin Stain, White Crepe Interior
15. \$1,395 - Northern 60 Plain: A Blue Cloth Fabric Covered Shell, Plain White Silk Interior
16. \$995 - Northern #30 Plain: A Grey Cloth Fabric Covered Shell, Plain White Silk, Built in Hand Holds
17. \$850 - Northern 102 Eden Enviro: Solid Wood, White Crepe Interior, Wood Dowel Construction
18. \$395 - Northern PB #10 Basic: Wood Base, Strap Handholds, PB Cover, Unlined (not suitable for viewing)

### **\$1,995 - Ceremonial/Rental Casket: Northern 33 Carlton Ash Ceremonial Casket**

This casket is a specially crafted unit that facilitates an inner simple container to hold the body. The casket itself acts as a "shell" around this container making it suitable for public visitation and viewing. After a service held on our site, our staff will remove the inner container from the outer casket shell. The inner container holding the body is then transported to the place of final disposition. The outer casket is reused for a number of services held at our location. Eventually it will reach a point of wear and is replaced after a relatively small number of uses.



### **BURIAL VAULTS & CONTAINERS**

Provided by Canadian Funeral Supply (CFS) & KD Exterior Building Products Inc. (KDF)

1. **\$1200 – KDF Standard:** Concrete Burial Vault (30" x 86" inside), Sealed lid
2. **\$875 – KDF Grave Liner:** Concrete Grave Liner, (30" x 86" inside) Unsealed Lid, Drain Holes in the Bottom
3. **\$1575 – CFS Wilbert Monticello:** Concrete Exterior Burial Vault, (30" x 86" inside) Lid – Painted Bronze, Name Plaque, Choice of Wreath, Crucifix or Masonic Emblem
4. **\$2850 - CFS Wilbert Venetian:** Concrete Exterior Burial Vault, (30" x 86" inside), Look of Marble, Strentex Plastic Reinforced Cover, ABS Marbelon Plastic Reinforced Cover
5. **\$4635 – CFS Wilbert Stainless:** Concrete Exterior Burial Vault, (30" x 86" inside) Double Reinforced with Stainless Steel & High-Impact
6. **\$4750 – CFS Wilbert Cameo Rose:** Concrete Exterior Burial Vault, (30" x 86" inside) , Double Reinforced with Stainless Steel & High-Impact, Soft White Finish with Pink Accents & Sculpted Pink Rose
7. **\$2650 – KDF Standard Oversize:** Burial Vault (34" x 90" inside), Sealed lid
8. **\$3300 – CFS Wilbert Monticello:** Oversized Concrete Exterior Burial Vault, (34" x 90" inside)

### **URN VAULTS**

1. **\$425 - CFS Monticello Urn Vault:** Reinforced concrete vault, plastic-reinforced lined cover and base (Inside 12"X 12"X12")
2. **\$850 - CFS Stainless Triune Urn Vault:** Double reinforced, ABS liner, corrosion proof stainless interior & exterior (Inside 12"X 12"X12")
3. **\$925 - CFS Copper Triune Urn Vault:** Double reinforced, ABS liner, copper plate interior & exterior (Inside 12"X 12"X12")

### **CEMETERY SERVICES**

**\$150** - Greenery & Lowering Device (with vault)  
**\$300** - Tent, Greenery and Lowering Device (with vault)  
**\$120** - Lowering Device (with vault)  
**\$300** - Greenery & Lowering Device (without vault)  
**\$450** - Tent, Greenery and Lowering Device (without vault)  
**\$295** - Urn Vault, Greenery & Lowering Device  
**\$200** - Holiday – Additional Fee  
**\$200** - Holiday with Tent – Additional Fee

### **DISCLAIMER OF WARRANTIES**

The D. J. Robb Funeral Home & Cremation Centre makes no representations or warranties regarding caskets, urns, cremation jewellery, burial vaults or outer burial containers. The only warranties expressed or implied, granted in connection with goods sold with this funeral service, are the express written warranties, if any, extended by the manufacturers thereof. No warranties, including the implied warranties of merchantability or fitness for a particular purpose, are extended by the D. J. Robb Funeral Home & Cremation Centre Ltd.

### TYPICAL SERVICES WE PROVIDE - BURIAL

Option A: Traditional Service - Burial: 1 Day of Visitation/Service on the Next Day - \$5,500.00  
 Option B: Traditional Service - Burial: Visitation and Service – All on the Same Day - \$4,840.00  
 Option C: Memorial Service: Burial in Advance - \$4,630.00  
 Option D: Graveside Services – Casket Burial - A service held at the cemetery - \$3,680.00  
 Option E: Simple Burial/Private viewing – Casket - \$3,310.00  
 Option F: Direct Burial – Casket - \$2,280.00

BURIAL	Costs	Option A	Option B	Option C	Option D	Option E	Option F
<b>Staffing</b>							
<b>Minimum service charges</b>	<b>\$1695</b>	<b>\$1695</b>	<b>\$1695</b>	<b>\$1695</b>	<b>\$1696</b>	<b>\$1695</b>	<b>\$1695</b>
Co-ordination of rites and ceremonies	\$700	\$700	\$700	\$700	\$700	\$700	
Standard embalming	\$350	\$350	\$350				
Staff for each visiting	\$330	\$660	\$330	\$330		\$165	
Staff for services	\$400	\$400	\$400	\$400	\$400		
Support staff	\$300			\$300	\$300	\$300	\$300
<b>Facilities</b>							
Facility for each visiting	\$330	\$660	\$330	\$330		\$165	
Facility for services	\$450	\$450	\$450	\$450			
<b>Automobiles</b>							
Funeral Coach (hearse)	\$425	\$425	\$425				
Clergy/Director vehicle	\$160	\$160	\$160		\$160		
Final transfer-van	\$285					\$285	\$285
Final transfer-hearse	\$425			\$425	\$425		
<b>Service Charges</b>		<b>\$5500</b>	<b>\$4840</b>	<b>\$4630</b>	<b>\$3680</b>	<b>\$3310</b>	<b>\$2280</b>

**Not included in the Typical Service Plans Above:** Merchandise, supplies selected, such as a casket, burial container, urn, stationery, etc. Mileage fees beyond 45 kilometers, Removal of a pacemaker or radioactive implants, Disbursements that may be paid to third parties on your behalf and taxes, unless otherwise specified.

### URN SELECTIONS

\$395 - Dodge 2020 Westminster Oak: Solid Oak – Chest style (6.5" x 7.5" x 11" 216 cu.in.)  
 \$395 - North Urn: 2020 Tree of Life: Solid Oak - (6.5" x 6.5" x 9" 216 cu.in.)  
 \$395 - Dodge 972353 Bristol: Rosewood Chest Urn - (6" x 6" x 7.5" 210 cu.in.)  
 \$495 - Dodge FCL110 Cultured: Cultured Marble Chest - (5.25" x 5.25" x 10.5" 216 cu.in.)  
 \$395 - Gravure Craft Mother of Pearl: Gravure Craft Mother of Pearl, Solid Brass Vase Urn  
 \$395 - Gravure Craft Heirloom Brass: Brass Vase Urn With a Red Tone Finish  
 \$595 - Gravure Craft 2037 Essex: A Solid Marble (7.5" x 7" x 10" 210 cu.in.)  
 \$595 - Gravurecraft Laraby Urns: Solid Walnut (7.75" x 5" x 10" 216 cu.in.)  
 \$595 - Dodge 950208 Cherry: Solid Polished Cherry Chest (6.25 x 7 x 11" 216 cu.in.)  
 \$595 - 230 North Urn Cherry: Solid Polished Cherry (10.5" x 10" x 10.5" 248 cu.in.)  
 \$495 - North Urn 211C: Contemporary Cherry (11.5" x 9" x 10.5" 216 cu.in.)  
 \$495 - Dodge 1465 Westminster: Metal Painted Butterfly Urn (6.5" x 10" 225 cu.in.)

*(Funeral Home reserves the right to change stock without prior notice)*

Supplier Links

<http://www.eckelsandcompany.com> / <http://www.northurn.com> / <http://www.gravurecraft.com>

### TYPICAL SERVICES WE PROVIDE – CREMATION

- Option A: Traditional Service - Cremation: 1 Day of Visitation/Service on the Next Day - \$5,360.00  
 Option B: Traditional Service - Cremation: Visitation and Service – All on the Same Day - \$4,700.00  
 Option C: Memorial Service: Cremation in Advance - \$4,190.00  
 Option D: Graveside Services – A service held at the cemetery - \$3,235.00  
 Option E: Memorial Gathering: A 3 hour gathering of friends and family in a visitation room - \$3,670.00  
 Option F: Simple Cremation/Private viewing ½ hour- \$3,010.00  
 Option G: Immediate Cremation - \$1,980.00

CREMATION	Cost	Option A	Option B	Option C	Option D	Option E	Option F	Option G
<b>Staffing</b>								
<b>Minimum service charges</b>	<b>\$1695</b>	<b>\$1695</b>	<b>\$1695</b>	<b>\$1695</b>	<b>\$1696</b>	<b>\$1695</b>	<b>\$1695</b>	<b>\$1695</b>
Co-ordination of ceremonies	\$700	\$700	\$700	\$700	\$700	\$700	\$700	
Standard embalming	\$350	\$350	\$350					
Staff for each visiting	\$330	\$660	\$330	\$330		\$495	\$165	
Staff for services	\$400	\$400	\$400	\$400	\$400			
Support staff	\$300							
<b>Facilities</b>								
Facility for each visiting	\$330	\$660	\$330	\$330		\$495	\$165	
Facility for services	\$450	\$450	\$450	\$450				
<b>Automobiles</b>								
Funeral Coach (hearse)	\$425							
Clergy/Director vehicle	\$160	\$160	\$160		\$160			
Final transfer-van	\$285	\$285	\$285	\$285	\$285	\$285	\$285	\$285
Final transfer-hearse	\$425							
<b>Service Charges</b>		<b>\$5360</b>	<b>\$4700</b>	<b>\$4190</b>	<b>\$3235</b>	<b>\$3670</b>	<b>\$3010</b>	<b>\$1980</b>

**Not included in the Typical Service Plans Above:** Merchandise, supplies selected, such as a casket, burial container, urn, stationery, etc. Mileage fees beyond 45 kilometers, Removal of a pacemaker or radioactive implants, Disbursements that may be paid to third parties on your behalf and taxes, unless otherwise specified.

### POST CREMATION CEREMONIES

When a service needs to be delayed 31 days or more, the following ceremonies may be helpful to your family with the celebration of life services that have been announced to be held at a later date. Consider using our facilities for that. It will take the worry out of you arranging for locations, clergy, handling charitable donations and the many other details yourselves. We would be happy to help.

Any additions may be added to each ceremony from our General Pricelist.

Service Descriptions	Graveside Service	Gathering Service 3 hrs.	Memorial Service	Celebration of Life 3 hrs.
Co-ordination services	\$700	\$700	\$700	\$700
Staff for visitation/gathering		\$490	325	\$490
Staff for services	\$395		\$395	\$395
Facilities for visitation/gathering		\$490	\$325	\$490
Facilities for services			\$450	
Director, clergy, lead vehicle	\$160			
<b>Service Charges</b>	<b>\$1255</b>	<b>\$1680</b>	<b>\$2195</b>	<b>\$1875</b>

## TRIBUTE SUPPLIES & STATIONARY PACKAGES

### Memorial Cards

\$225.00 (100 cards) - Tri-Fold Memorial Cards (\$2.25 per card)

\$150.00 (100 cards) – Standard Memorial Cards (\$1.50 per card)

### Order of Service Folders

\$165.00 (100 pamphlets) - In-House \$1.65 each (minimum 25)

\$225.00 (100 pamphlets) – Vaella Graphic Design \$2.25 each (minimum 50)

### Guest Register Books

\$75.00 – Gold Standard: Small 3 Ring Guest Register

\$120.00 – Theme Guest Register & Classic Frame Guest Books

**\$48.00 - Laminated Bookmarks** - \$12.00 each (minimum order 4)

### Memorial Candles

\$35.00 - Vaella Round Candle

\$45.00 – Vaella Square Candle

### Miscellaneous

\$25.00 – Download requests for music

\$25.00 – Standard Thank You Cards (box of 25)

\$225.00 - DVD Production (75 Photos)

\$35.00 – Additional DVD copies

\$70.00 – Vaella Framed Portrait or Collage

## PACKAGED OPTIONS

### **\$175.00 – DJR Basic Package** (save \$35)

A Gravure Craft 3 ring register, 50 memorial cards, Thank You Cards and a Round Memorial Candle

### **\$375.00 – DJR Simple Package** (save \$40)

A Messenger Theme or Classic Frame register book, up to 100 Standard Memorial Cards, 50 Thank you Cards, Round Memorial Candle and Professional Graphic Design

### **\$425.00 – DJR Standard Package** (save \$70)

A Messenger Theme or Classic Frame Register Book, up to 100 Standard Memorial Cards, 50 Thank You Cards, Square or Round Memorial Candle, Portrait or Collage and Professional Graphic Design

### **\$495.00 – DJR Classic Package** (save \$85)

A Messenger Theme or Classic Frame Register Book, up to 100 Tri-Fold Memorial Cards, 50 Thank You Cards, Square or Round Candle, Portrait or Collage and Professional Graphic Design

## BOOKMARK PACKAGES

**Includes:** Round or Square Memorial Candle, 8X10 Photograph Print, Holiday Ornament and a Fridge Magnet

25 cards - \$350

50 cards - \$365

75 cards - \$375

100 cards - \$395

Add 25 cards - \$50

### **Urn Personalization Fees**

\$45.00 - Name, date of birth, date of death and one standard image

\$35.00 - Each additional standard image

\$65.00 - Each custom photo or image

\$50.00 - Each photo medallion

### **Advance Cash Disbursements**

Cash disbursements are items arranged for and possibly paid on your behalf by the funeral home to 3rd party providers. Such items include but are not limited to:

#### **Cremation Expense**

This fee is charged by the crematorium for the cremation of the body. This fee varies by crematorium

#### **Interment fees**

This fee is charged by the cemetery for the opening and closing of the grave. The fee varies by cemetery.

#### **\$250 - \$350 – Clergy stipend**

This is an amount paid to the clergy, church, celebrant and/or musician for their services. In some cases, the amount is set by the officiant, in others it is an amount to be determined by you.

#### **Media notices**

These are charges for death notices in newspapers, radio stations or other media outlets.

#### **Applicable Taxes**

HST @ 13% on all items with the exception of the municipal registration

#### **\$75 - Coroner's fee**

This is a provincially set fee charged by the coroner for issuing a certificate that allows cremation/alternative disposition or 'Out of Province' shipping to take place.

#### **\$25 - Municipal filing fee**

This is a fee charged by the local municipality to register the death on behalf of the Province of Ontario. The municipality issues a burial permit and forwards the registration documents to the Office of the Registrar General.

#### **Bereavement Authority of Ontario Consumer Protection Fee (BAO)**

A fee charged on each registered death in the Province of Ontario which is used to assist the BAO with their regulatory work in the Province of Ontario: **\$30 – Burial / \$60 – Cremation**



### **Pre-payment in advance of need:**

For services that are being arranged in advance of need, we offer two funding options when prepaying services or supplies:

**Trust:** You pay for the services and supplies at today's price and we will place your money in a trust account, where it will accrue interest until the prepaid contract is fulfilled (when the services and supplies are delivered). Pre-payment can be made by cash, cheque or credit. Funds are held in the purchaser's name.

**Insurance:** You may purchase an insurance or annuity policy through us, where the proceeds of the insurance / annuity policy will be used to pay for the services or supplies at the time they are delivered. Payment may be made by credit card or cheque for single payments. Time payment plans may be made by credit card or pre-authorized chequing. The policy is held in your name and assigned to the funeral home. Terms and conditions and cancellation policies are set by the Insurance Company.

**Guarantee:** When paid in full in accordance with the payment terms set out in the prepaid contract, the prepaid contract is guaranteed. The total payment(s) made plus interest / growth earned will be applied to the future price of the services and supplies. If the total payment(s) plus interest / growth earned are insufficient to cover the total future price of the prepaid services and supplies, we will absorb the difference as a loss. Any funds in excess of the total future price of the prepaid services and supplies will be returned or applied toward additional services, supplies and disbursements purchased at the time of need, as applicable. Conditions apply. Any changes to the prepaid contract may result in the prepaid contract being null and void and a new contract being executed with current pricing at the time changes are made. Additional information about payment, financing and funding options is available upon request

## **Payment Options, Financing & Funding**

We treat every family we serve with fairness and equality and will always strive to provide the finest services and merchandise possible. It is also important that the arrangements are in keeping with your wishes and your budget. We rely on our client families to make their choice related to payment at the time of these arrangements. If there is anything that you are unsure of or would like to clarify regarding the financial obligations of the services you have selected, please do not hesitate to ask. Our goal is for you to feel at ease with the services you have selected, and the financial obligation that comes with them.

**Financial assistance for funeral, burial and cremation services may be available through various governmental agencies, to those who qualify.**

### **For arrangements at the time of death**

#### **Payment**

A 50% deposit will be required at the time of signing the At-Need Contract. Full payment of any unpaid balances is due within 30 days of signing the contract or within 15 days if a deposit was not received, beyond that interest will be charged at a rate of 2% compounded monthly which is roughly the equivalent of 26.82% per year. Payment may be made by cash, cheque, bank draft, debit card, e-transfer, Visa or MasterCard. There will be a charge of \$48.00 for any non-sufficient funds (NSF) cheques returned by the bank. Any costs of collections shall be the responsibility of the Purchaser.

***After 3 months without any attempt to make payment or when communication with the purchaser has ceased the account will be automatically turned over to a 3rd party for collections.***

#### **Savings Option**

##### **Full Payment (for arrangements with services)**

Some families do prefer to pay for their total expenses at time of the initial service arrangements. For those families, we are pleased to offer a prompt payment discount of 3% off on our service charges. Cash disbursements and taxes excluded. We accept cash, cheque, bank draft, debit card, e-transfer, Visa or MasterCard. Unfortunately we cannot offer this discount when paying by credit card.

##### **Minimal Services (no services)**

- For minimal service or immediate transfer arrangements, we kindly ask for payment in full at the time of service arrangements. Payment may be made by cash, cheque, bank draft, debit card, e-transfer, Visa or MasterCard.

### **\$595.00 - LIFETIME COVERAGE (GTAP) – GUARANTEED TRAVEL PLANS**

*(Highly Recommended for Those Who Travel)*

- ✓ Coverage for members if death occurs more than 100 km's away from their principal residence
- ✓ Protection while travelling anywhere in the world, even if death occurs outside of your home Province
- ✓ Arranges for preparation: embalming or cremation and transportation of the Deceased to the funeral home (near the Deceased's legal residence) designated on the enrollment form
- ✓ All details organized by professionals with technical and translation services provided
- ✓ All expenses paid directly by the plan = no out of pocket expenses to the family
- ✓ Arranges and pays for a Travel Companion to accompany the Deceased home
- ✓ If Deceased is travelling alone, plan arranges and pays for one next of kin to travel to place of death to accompany Deceased home
- ✓ Brings pets home safely
- ✓ Bereavement support for surviving family members
- ✓ Enrollment at any age providing a lifetime of coverage for a one-time fee
- ✓ A 30-Day free look period
- ✓ No health questions or medical examination required
- ✓ GTAP provides member with a certificate and wallet cards
- ✓ Coverage is provided at time of need by calling 1.800.656.5056 with member number

*Member must reside in North America. Coverage commences at subsequent trip following signing. All services must be arranged by GTAP. No claims for reimbursement will be accepted.*

***For Grief Support Care-Open QR Code***

